

The Enerpace PaceSetter

News as Individual as YOU are!

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February 2016

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Dear Subscriber,

Last month's newsletter asked 'What's YOUR Super Power?' We had such a great response to the topic, we decided to continue it this month. I've been keeping my eyes open for more examples of super powers in action.

They were EVERYWHERE during a long weekend my daughter Maria and I spent at Universal's "The Wizarding World of Harry Potter". I was in absolute awe at how JK Rowling and team made sure that the entire experience was on point. Not ONE note was out of place. There is nothing in either park that is not found in the Harry Potter books or movies. Not one coca cola. Not one Universal Studios magnet or junky "tchotchke". The only "muggle" (non-wizard) items allowed were credit cards - - and even then, you are given a quill pen and asked to sign "for the Ministry of Magic". That level of detail definitely counts as a super power in my book!

How about teachers? I believe their patience is a super power - - and one I most definitely lack! This past weekend, Maria performed in her school's production of "Bye Bye Birdie". The teachers put in countless hours creating magic with a bunch of preteens - no small feat! I also marveled at the talent and dedication of the kids themselves.

When was the last time we acknowledged our friends' super powers? I'm lucky enough to have some dear friends in the theatrical world. These creative geniuses host multiple "theme" parties throughout the year - including an annual Oscar party. Themed foods, Oscar bingo, complete voting

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Upcoming Events

All events are open to the public and listed in

ballots and a costume contest astonish and delight us yearly. My friends use their talents to bring whimsy, creativity and fun to everything they do. And the real gift is that they get us to play along with them too!

Who shares their super powers with you? Who do you need to acknowledge and thank? What would our world be like if we all owned and shared our special gifts?

Until next month -

Elene

Leadership Learnings

To Fix a Chronic Problem, Try Winging It
Michael Lipson, *Harvard Business Review*

Improv as a super power? Most of us wouldn't have considered this solution. When previous attempts haven't worked, perhaps it is time to go a different route.

You know what they say – to get different results, you need to try something different!

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Career Management Corner

***Yes You Do Have Dragon-Slaying Stories!
Here are 25 Prompts To Help You Remember Them***

Liz Ryan, *Human Workplace*

Need help sharing your accomplishments on a resume, during an interview or for a possible promotion?

This article has great questions to help you identify your "Dragon Slaying Moments" AND provides information on how to use them!

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Central Time:

Enerpace offers programs with QTI in Leadership, Career Planning, and Business Management.

"Do You Want to Become a Quality Expert? Quality Business Fundamentals Webinar" -

Quality Training Institute,

Monday, 3/21/16 @ 12 noon CT [Details](#)

Monday, 3/28/16 at 12 noon CT [Details](#)

"How to Implement Change in Your Organization Effectively Webinar" -

Quality Training Institute,

Tuesday, 3/22/16 @ 12 noon CT [Details](#)

Tuesday, 3/29/16 at 12 noon CT [Details](#)

"Career Success Webinar: Networking, Interviewing, Resume and Portfolio" -

Quality Training Institute,

Thursday, 3/24/16 @ 12 noon CT [Details](#)

Friday, 4/1/16 at 12 noon CT [Details](#)

Click [here](#) to learn more about QTI and ALL the upcoming workshops and events!

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Business Building Blocks

Create An Unforgettable Customer Experience With These 5 Tips

Peter Karpas, *Entrepreneur*



While we may not be able to match what Universal and JK Rowling have done with 'The Wizarding World of Harry Potter', we all have places we can improve.

These 5 tips will help your customers walk away with more than just a great product or service!

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Enerpace News

If you've ever thought about joining the world of entrepreneurship, then I invite you learn about the journeys of thirty-two others who decided to take that chance. They each came from different paths, but all ended up starting their own businesses.



You can also read about how Enerpace Executive Coaching was born in this complimentary E-Book. Just click the "Find out More" tab to visit Enerpace's website. You'll find "The Little Book of Startup Stories" in the 'Special Offers' section.

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Enerpace Expert

Why You (and I) Need to Be More Positive

Dr. Travis Bradberry, coauthor of *Emotional Intelligence 2.0* and President of TalentSmart



Optimism is a key component of emotional intelligence. It's not about being a "Pollyanna". Rather it's about finding the most powerful way to BE

in a situation, so that you're positioned for success.

How can you make optimism your super power?

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Cool Tools

4 Great Tools for Social Media Search

Ian Cleary, *Razor Social*

Ever conducted a social media search and find that you are not getting the exact results you were looking for? Then take advantage of these sites to strengthen your searches!



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Great Books

From Invisible to Incredible: The Secret to Brilliant Executive Presence

by Angela Marie Nuttle

Each of us has an "incredible" side, but it may be underdeveloped or we may have trouble showing it. This can hold you back from taking the next step in your career or personal life.

This great book will help you activate your incredible superhero power and display the best version of yourself!

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Quotes You Can Use

"Gratitude unlocks the fullness of life. It turns what we have to enough and more. It turns denial into acceptance, chaos into order, confusion into clarity. It can turn a meal into a feast, a house into a home, a stranger into a friend. Gratitude makes sense of our past, brings peace for today and creates a vision for tomorrow."



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Melody Beattie
(1948 -)
American Author

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